

EFFECTIVENESS OF PRISONERS' ONLINE VISIT IN PENITENTIARY CLASS IIA PERMISAN NUSAKAMBANGAN

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ABSTRAK

Upaya menegakkan hak asasi manusia tersebut juga dapat dilakukan di lembaga konsultan. Salah satu hak narapidana di penjara adalah hak untuk menerima kunjungan dari keluarga mereka. Dalam Undang-Undang Nomor 12 Tahun 1995 Pasal 14 huruf (h) tentang Lembaga Pemasyarakatan menyatakan bahwa narapidana berhak menerima kunjungan keluarga, penasihat hukum atau orang lain. Rumusan permasalahan dalam penelitian ini adalah: 1) Bagaimana prosedur pelaksanaan kunjungan online narapidana ke fasilitas lapas Kelas II A di Permisan Nusakambangan? 2) Apa saja kendala dalam melakukan kunjungan online narapidana ke fasilitas lapas Kelas II A di Permisan Nusakambangan? Metode penelitian yang digunakan dalam penelitian ini adalah pendekatan yuridis sosiologis dengan menggunakan metode deskriptif dengan menggunakan pendekatan kualitatif. Hasil penelitian ini adalah efektivitas sistem kerja hukum berbasis online terkait dengan kunjungan narapidana di lapas khususnya di Kelas IIA Permisan Pulau Nusakambangan telah efektif. Terlihat dari beberapa kegiatan tersebut petugas lapas Cilacap juga diawasi dan dijadikan sarana alternatif untuk mengunjungi jam kunjungan keluarga. Namun, dalam menerapkan kunjungan online/berbasis web, terdapat kendala terkait kurangnya kemampuan komputer karyawan, terutama untuk mendaftarkan kunjungan secara online dan sulitnya mengakses kode pada pendaftaran pengunjung.

Kata Kunci: Efektivitas, Kunjungan Online, Narapidana.

ABSTRACT

Efforts to uphold these human rights can also be carried out in consulting institutions. One of prisoners' rights in prison is the right to receive visits from their families. In Law Number 12 Year 1995 Article 14 letter (h) concerning Penitentiary states that prisoners are entitled to receive family visits, legal counsel or certain other people. The formulation of the problem in this study are: 1) What are the procedures for conducting prisoners' online visits to Class II A prison facilities in Permisan Nusakambangan? 2) What are the obstacles in making prisoners' online visits to Class II A prison facilities in Permisan Nusakambangan? The research method used in the study is a sociological juridical approach using descriptive methods using a qualitative approach. The results of this study are that the effectiveness of the online-based legal work system is related to the visit of prisoners in prisons especially in Class IIA Permisan Nusakambangan Island has been effective. It can be seen from some of these activities that the Cilacap prison officers are also supervised and used as an alternative means of visiting family visiting hours. However, in applying the online / web-based visit, there are obstacles related to the lack of computer skills of the employees, especially for registering visits online and the difficulty of accessing the code on visitor registration.

Keywords: Effectiveness, Online Visit, Prisoners.

¹ ASN, Lapas Kelas IIA Permisan Nusakambangan, Cilacap

A. INTRODUCTION

Visits to a number of prisons (prisons) on Nusakambangan Island Class IIA Permisan, Cilacap Regency, Central Java are temporarily closed. In addition, restrictions are also imposed on student research visits, social visits and work visits. Based on data from the Directorate General of Corrections page of the Ministry of Law and Human Rights, there are currently 2,004 fostered residents spread across eight nusakambangan island prisons, especially in permisan prison, which is around 472 people. The policy was carried out to protect fostered residents and officers in Nusakambangan to anticipate the entry of Covid-19 into Nusakambangan because prison was a very vulnerable place to the rapid spread of Covid-19 in a very small enclosure and bounded by a wall.

To replace the family visit, the prisoners provide an online service system, namely a video call service for prisoners in Cilacap prison. The video call or online system is based on the Secretariat General circular of the Ministry of Law and Human Rights Republic of Indonesia Number SEK 02..02.02.02 year 2020 dated March 31, 2020 concerning the

prevention and handling of Covid-19 within the Ministry of Law and Human Rights of the Republic of Indonesia. If it is examined related to the effectiveness of the online-based legal work system it is related to the visit of prisoners in prisons especially in Class IIA Island Nisanambangan has been effective. It can be seen from some of these activities that they are also supervised by Cilacap prison officers and are used as an alternative means of visiting family visiting hours.

B. PROBLEMS

From the description above, then in this case a problem statement can be drawn, namely: 1) What is the procedure for conducting prisoners' online visits at Class II A prison facilities in Permisan Nusakambangan? 2) What are the obstacles in making prisoners' online visits to Class II A prison facilities in Permisan Nusakambangan?

C. RESEARCH METHODS

The method that I use in this research is through a sociological juridical approach. The method used is descriptive using a qualitative approach. Data collection techniques use primary data and secondary data and data analysis techniques use qualitative methods, namely assessing applicable legal provisions

and what happens in reality in society.²

D. DISCUSSION

1. Effectiveness of the Procedure for Conducting Prisoners' Online Visits at Permis Class Class IIA Penisan Nusakambangan

Visiting services are services provided to inmates which are a process of visiting family, legal counsel, and the community in accordance with applicable regulations. The visit process includes registration, recording, searching, luggage and visitor bodies, giving special signs to visitors. The decision of the Director General of Corrections regarding the standard of correctional services has explained related to the provision of visiting services.³

State detention centers as places of detention custody that provide quality services to detainees in accordance with the Decree of the Director General of Corrections Number: PAS-14.OT.02.02 of 2014 concerning

the standard of services provided, namely visiting services, family, friends or interested persons may visit to the remand center to meet his family who are prisoners with the applicable conditions. In the present, information technology as a tool to make it easier in everyday life also affects the process of visiting services, innovations in creating online-based visiting services.⁴

The Directorate General of Corrections (Ditjen PAS) has taken preventive measures to prevent the spread of Covid-19 pandemic throughout the Correctional Technical Implementation Unit (UPT) throughout Indonesia. Steps taken by the heads of Correctional UPTs in each region, have been reported to the Acting Director General of PAS, that some prisons take temporary stopping / limiting measures for the visits of fostered residents and coaching activities involving outsiders. Permis Nusakambangan Class IIA prison, for example, has prevented the transmission of Covid-19 by

² Bambang Waluyo. 2002. *Penelitian Hukum dalam Praktek*. Jakarta: Sinar Grafika, hlm. 15.

³ Irman Raka Firmansyah. 2020. *Efektivitas Pelayanan Kunjungan Berbasis Online di Rumah Tahanan Negara Klas I Cipinang*. Jurnal Ilmiah Ilmu Adminitrasi Negara. Vol. 7, No. 1, April Tahun 2020, hlm. 109.

⁴ Idowu Bayu. Eyitope, Ogunbodede. Bimbo, Idowu. Obefemi, Awolwo. 2003. *The Helath Sector Experinces*. Journal of Information Technology Impact. Vol. 3, No. 2, pp.69-76, 2003 information and Communication Technology in Nigeria, University Nigeria, hlm. 70.

limiting social interaction with parties outside prison. The impact of the Covid-19 virus outbreak, visits to a number of correctional institutions on the island of Nusakambangan, Cilacap Regency, Central Java were temporarily closed and the Head of Class IIA Lapis Permisan Nusakambangan has taken the policy of replacing family visits of prisoners with communication facilities through online visits.

The visit restriction policy was carried out to protect the inmates and officers who were in Class IIA Permisan Nusakambangan. This limitation is to anticipate the entry of Covid-19 into Nusakambangan because prison is a very vulnerable place to the rapid spread of Covid-19 in a very small scope and limited by walls.

Restrictions on this visit have been initiated by providing information and socializing in advance to visitors, prison-assisted residents and families of prison-assisted residents. The online visit was carried out by Video Call. The video call will be facilitated by prison officers, detention center and LPKA. Video calls can be made at the homes of prisoners' families. The system will have turn attendance for

prisoners to make video calls to their families.

In addition, in Class IIA Permisan Nusakambangan imposed restrictions on working hours with work from home and family visits of correctional residents at UPT Penitentiary, ensuring to all officers to continue to ensure correctional prisoners are well maintained and optimize UPT Correctional services.⁵

Officers who handle online visits must have a professional attitude and must have 3 (three) main things in themselves, namely skills or expertise in their field, knowledge, namely having insight and mastering various knowledge about their field, and having an attitude, namely having ethics applied in their field, meaning These officers have followed technical guidance regarding the correctional database system, especially in the visiting service division.

Associated with online visits that can be done via video call, can also be done by using the chat application whatsapp, which can be done by:

1. Save No. Call the T-10 officer on your cellphone.

⁵ Rohi Abdullah. 2016. *Easy dan Simple Web Programming*. Jakarta: Elex Media Komputindo, hlm. 90.

2. Open the whatsapp application on your cellphone.
3. Chat officers with the format:
 - a. Defendant's name
 - b. Visitor Name
 - c. Date of Visit
 - d. And send a photo ID of one of the visitors to the chat on whatsapp.
4. A prisoner visit permit (T-10) can be collected at the local prosecutor's office for free or if you want to use the services of a cooperative prosecutor's courier service, your letter is immediately delivered to the detention center and you do not need to go to the prosecutor's office but are subject to a courier fee of Rp. 30,000 will be informed via our officers.
5. If using a cooperative courier service, the prosecutor, please take a photo of your payment transfer and send it to the chat officer.
6. Please come to the detention center where the defendant is held and bring the original KTP and one copy of the KTP to be submitted to the officer.⁶

2. Obstacles in Conducting Prisoners' Online Visits at

⁶ Herdiansyah. 2015. *Komunikasi Pelayanan Publik*. Yogyakarta: Gava Media, hlm. 90.

Class IIA Penitentiaries in Permisan Nusakambangan.

Penitentiary Class IIA Permisan Nusakambangan is a Technical Implementing Unit under the Directorate General of Corrections of the Ministry of Law and Human Rights. Correctional Institution (Lapas) is a place to carry out the formation of Prisoners and Penitentiary Students. The Coaching Process must pay attention to the fulfillment of Prisoners' rights. One of the prisoners' rights as stipulated in Law number 12 of 1995 concerning Correctional Article 14 says that prisoners are entitled to receive family visits, legal counsel, or certain other people.

Inmate visit services are free of charge, inmates' families can visit enough to bring their identity cards and take a queue number to register visitors' identities and inmates who want to be visited. Visitors who have already registered are welcome to the inspection room. After the officer checks the visitor's luggage and luggage, then the visitor can meet the prisoners. The visiting time is given to visitors to meet inmates for 30 minutes.

The number of queues at the place of registration of visits that

every day reaches 50 to 70 visitors is a problem that causes inefficient use of visit time. Visitors must wait long enough to register. Not a few visitors who have to wait long enough to register but can not enter and must return the next day because the visiting time has run out. This of course has a detrimental impact on visitors because the time spent waiting in line can be effective by doing other things that are more useful.

Problems faced by Class IIA Penitentiary Permisan Cilacap can be overcome by implementing a visit service management application that will make it easier for visitors to register visits and shorten the time of registration of visits that can be done independently by visitors through the internet network. By registering independently by visitors can facilitate and shorten the registration time because visitors only need to show proof of visit registration in the form of a unique code to the visiting service officer without having to queue. In addition this application can help visiting service officers to process visitor data more quickly and accurately. With the web-based visiting service management

application, it is expected to optimize the time of visit.

However, in applying the online / web-based visit, there are obstacles related to the lack of computer skills of the employees, especially for registering visits online and the difficulty of accessing the code on visitor registration.

D. CONCLUSION

The effectiveness of the online-based legal working system is related to the visit of inmates at the Penitentiary in particular on Class IIA Permisan Nusakambangan Island has been effective. It can be seen from some of these activities that they are also supervised by Cilacap prison officers and are used as an alternative means of visiting family visiting hours. However, in applying the online / web-based visit, there are obstacles related to the lack of computer skills of the employees, especially for registering visits online and the difficulty of accessing the code on visitor registration.

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